

1 INTRODUCTION

- 1.1 The following terms and conditions govern participation prospective customers in the **Payment Holiday Campaign** (“**Campaign**”) which will be run by Cash Connect Management Solutions (Pty) Ltd (“**Cash Connect**”), between 9 October 2024 and 30 November 2024 (“**Campaign Period**”) allowing prospective customers, who sign up during the Campaign Period to qualify for a one-month payment holiday in respect of device rental fees.
- 1.2 The Campaign shall only be applicable in respect of the following Cash Connect products; 1.5K, N3K, N10K and ATM Recycler (“**Qualifying Product**”).

2 ELIGIBILITY

Only prospective customers who comply with all the requirements set out in this section 2 will be eligible for participation in the Campaign. (“**Qualifying Customers**”).

- 2.1 Participants must be a new Cash Connect customer, who signs up for a Qualifying Product during the Campaign Period.
- 2.2 Existing Cash Connect customers will not qualify.
- 2.3 Eligibility for participation in the Campaign is subject to the prospective customer:
 - 2.3.1 completing the “*Call Me*” form that is available on the Cash Connect website; and
 - 2.3.2 meeting all criteria and requirements set forth by Cash Connect for the participation in Cash Connect’s services.
- 2.4 All standard Cash Connect onboarding criteria will apply.

3 CAMPAIGN PERIOD

- 3.1 The Campaign will only be applicable to Qualifying Customers who sign up during the Campaign Period, for installation of a Qualifying Product during the period commencing 1 November 2024 and terminating on 18 December 2024.

4 CONDITIONS AND CAMPAIGN BENEFITS

- 4.1 Qualifying Customers who sign up during the Campaign Period will receive a one-month payment holiday, in respect of the rental fees only, in the month following the month in which the Qualifying Product is installed.
- 4.2 For avoidance of doubt:
 - 4.2.1 Qualifying Customers who sign up in October 2024, for a Qualifying Product to be installed in November 2024, will receive a payment holiday in December 2024 and will therefore only be required to make the first rental payments on or before the first business day of January 2025.
 - 4.2.2 Qualifying Customers who sign up in November 2024, for a Qualifying Product to be installed in December 2024, will receive a payment holiday in January 2025 and will therefore only be required to make the first rental payment on or before the first business day of February 2025.
- 4.3 Rental agreements signed during the Campaign Period will apply for a fixed period of 61 (sixty-one) months (“**Initial Term**”), with the commencement date of the Initial Term being the first day of the month following installation of the Qualifying Product.

5 GENERAL

- 5.1 Cash Connect shall not be liable for any disruption to the Campaign, whether due to any technical problem or otherwise, which is beyond its reasonable control. In the event of any disruption to the Campaign, without being under any obligation to do so, Cash Connect shall use its reasonable endeavours to remedy such disruptions.
- 5.2 This Campaign applies only to the monthly rental fee and cannot be combined with any other promotions, discounts, or offers, unless explicitly stated by Cash Connect.
- 5.3 The Campaign benefits are non-transferable and have no cash value.
- 5.4 Persons who do not comply with these terms and conditions or engage in any fraudulent or unethical behaviour related to the Campaign will be disqualified. Any breach of these terms and conditions may, at Cash Connect's absolute discretion, result in forfeiture of any promotional benefit.
- 5.5 Participants acknowledge and agree, by participating in the Campaign, that their details may be shared by Cash Connect on its social media platforms.
- 5.6 Any enquiries regarding the Campaign may be directed to marketing@connected.co.za.
- 5.7 Cash Connect's decisions regarding the Campaign are final and binding.
- 5.8 Cash Connect reserves the right to modify these terms and conditions or cancel the Campaign at its sole discretion, without prior notice. Cash Connect will not be liable for any loss or damage incurred by prospective customers as a result of changes to the Campaign or its cancellation.
- 5.9 By participating in the Campaign, Qualifying Customers acknowledge that they have read, understood, and agree to comply with these terms and conditions.